

## HANDOUT D INTAKE/REGISTRATION & PROGRAM PARTICIPATION SCENARIOS

### DIRECTIONS

Read the two following exercises. Discuss with your partner or group the questions posed at the end of each exercise. You may use your notes and any information in your handout packets. Have at least one person take notes; you may volunteer or be asked to report out on your answers.

1. Juan was laid off from his job as a steel worker three months ago and seeks services at the local One-Stop. He was making \$75,000/year, but has no post-secondary education, no transferable skills, and considerable debts. He is eligible for both Adult and Dislocated Worker services. *Which program should you enroll him in. Why? What if he was laid off nine months ago? Would that change your decision, and if so, why?*
2. Rashid is a WIA adult customer who has received core and intensive services. Because he has so far been unable to find a job, he wants to get an ITA and enter a training program. Although unemployed for three months before he entered the WIA program last September, prior to that he had worked as a welder's assistant for 10 months earning minimum wage. He already has a high school diploma. He is interested in welding training programs. *In advising Rashid about training programs, what should you do to make it more likely Rashid will achieve a positive on the Employment and Credential measure?*